

# RED25 MEMBER GUIDE

Website self-serve

## WHAT CAN I DO ONLINE?

### Book and Manage

Make, change or cancel blood donation appointments.

### Check

Discover if you could be able to donate.

### Update

Change your details.

### See

View your donation history and personal health statistics.

### Track

See your Red25 group's tally, compare tallies and find information about blood challenges.

## HOW TO JOIN A RED25 GROUP

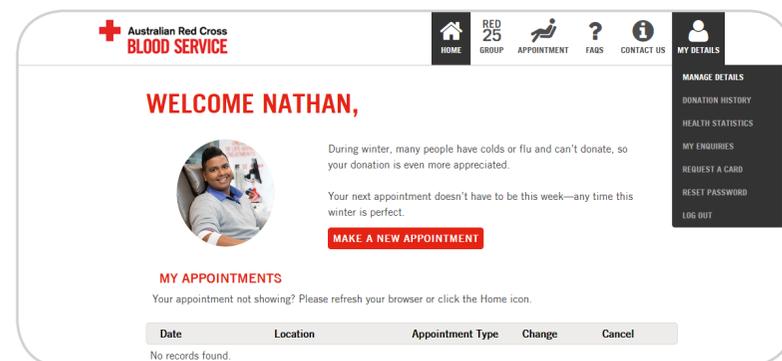
To ensure any blood donations you make count towards a Red25 group's tally, you need to create an online donor account and join the group.

### STEP 1

If you don't already have one, register an individual account or log in at [donateblood.com.au](https://donateblood.com.au) Simply click the person icon on the top right of the homepage. You don't need to have donated yet to do this.

### STEP 2

Once you're logged in, go to the **My Details** menu at the top and click on **Manage Details**.



### STEP 3

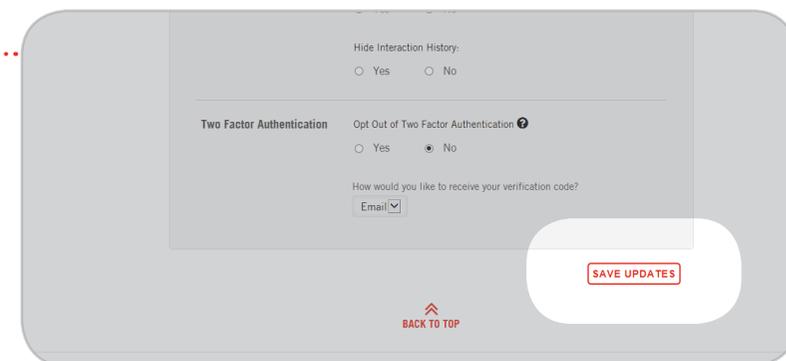
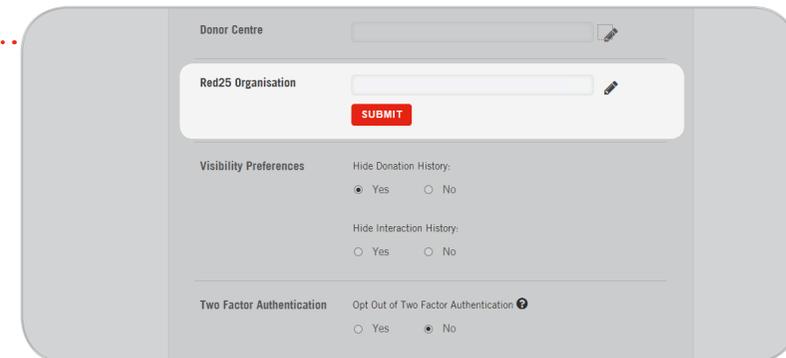
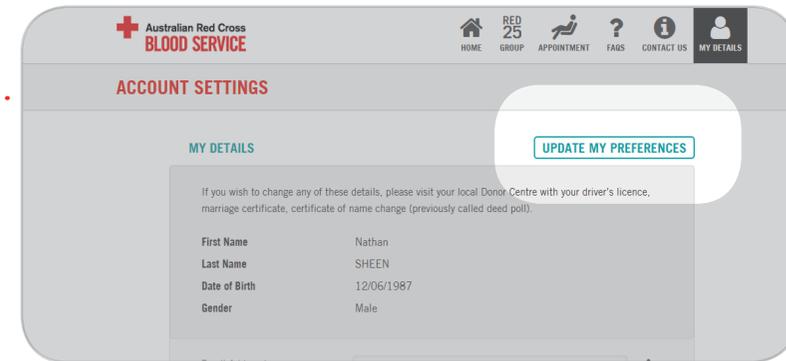
At the top right of this page, click on **Update my preferences**.

### STEP 4

Next to the 'Red25 Organisation' heading, start typing your group's name into the box. When your group appears in the supplied options, click on it and press **Submit**.

### STEP 5

At the bottom of the page, click **Save updates**.



# HOW TO RESERVE AN APPOINTMENT IN AN EXISTING GROUP BOOKING

To do this, you need the email sent to you by your group's Red25 Coordinator for that specific group booking. If you don't have the email, ask your Coordinator to send it to you.

## STEP 1

Click on the **Reserve appointment now** link in the email from your Red25 Coordinator.

## STEP 2

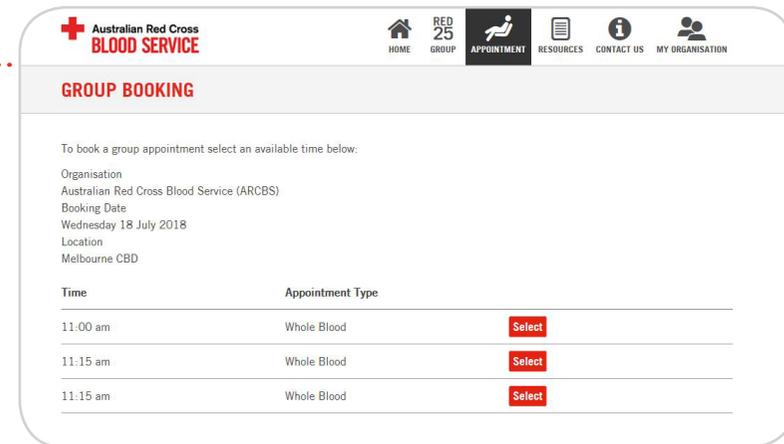
Log in or create a new account.

## STEP 3

Choose your preferred appointment time from those available.

## STEP 4

Tick the box to confirm it's OK for your group's Red25 Coordinator to see your name against that time and confirm.

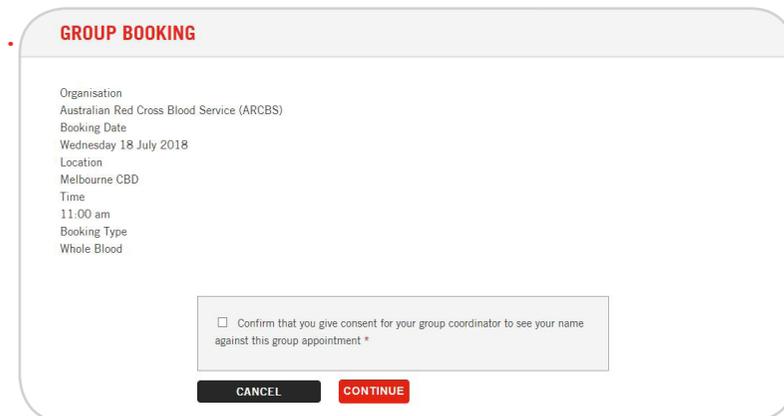


The screenshot shows the top navigation bar of the Australian Red Cross Blood Service website. The 'APPPOINTMENT' menu item is highlighted. Below the navigation bar, the page title is 'GROUP BOOKING'. The main content area displays the following information:

To book a group appointment select an available time below:

Organisation  
Australian Red Cross Blood Service (ARCBS)  
Booking Date  
Wednesday 18 July 2018  
Location  
Melbourne CBD

Time	Appointment Type	
11:00 am	Whole Blood	Select
11:15 am	Whole Blood	Select
11:15 am	Whole Blood	Select



The screenshot shows the 'GROUP BOOKING' page with the following information displayed:

Organisation  
Australian Red Cross Blood Service (ARCBS)  
Booking Date  
Wednesday 18 July 2018  
Location  
Melbourne CBD  
Time  
11:00 am  
Booking Type  
Whole Blood

Confirm that you give consent for your group coordinator to see your name against this group appointment \*

**CANCEL** **CONTINUE**

## STEP 5

Read the options and tick any that apply to you. If none do, tick the last item in the list, **None of the above apply to me**. Click **Continue**.

## STEP 6

Review the appointment details and click **Confirm**.

## STEP 7

You'll receive a confirmation SMS as well as an email with the details and links to add the appointment to your calendar.

### Confirm Group Appointment

Please select at least one option

Whole Blood Appointment, Melbourne CBD  
11:00 AM, Wednesday 18 July 2018

- I'm feeling unwell
- I've lived in the UK for a total of 6 months or more between 1980 and 1996
- I weigh less than 50kg
- I have a serious heart condition, or I've had a heart attack or stroke
- I've engaged in at-risk sexual behaviour in the past 12 months
- I've had surgery in the 6 months before my appointment or planning surgery in the 3 months after my appointment
- I'm currently taking antibiotics
- I've had dental work in the 7 days before my appointment
- I've had a tattoo in the 4 months before my appointment
- I've had a piercing in the 4 months before my appointment
- I've travelled outside Australia in the 4 months before my appointment
- None of the above apply to me

Reset

Continue



### Confirm Group Appointment

Whole Blood Appointment, Melbourne CBD  
11:00 AM, Wednesday 18 July 2018

All clear! Click confirm to continue.

Confirm

# HOW TO MAKE A NEW INDIVIDUAL DONATION APPOINTMENT

## STEP 1

Log in at [donateblood.com.au](https://donateblood.com.au)

## STEP 2

On your homepage, click on **Make new appointment**.

## STEP 3

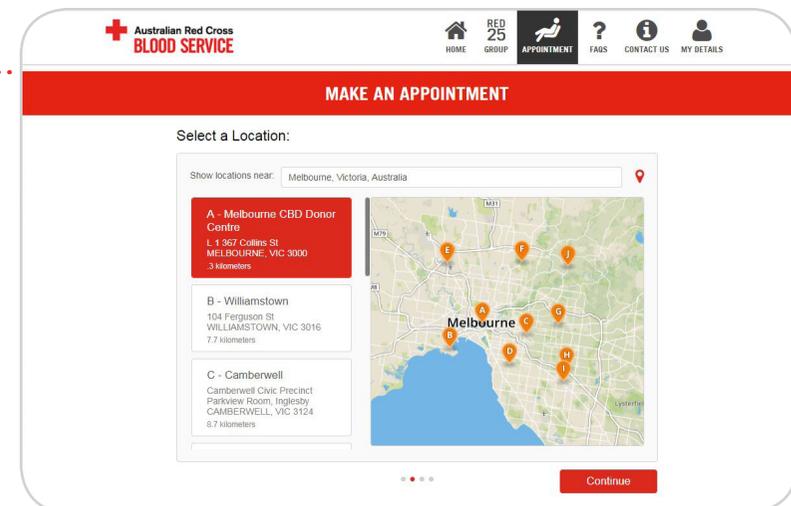
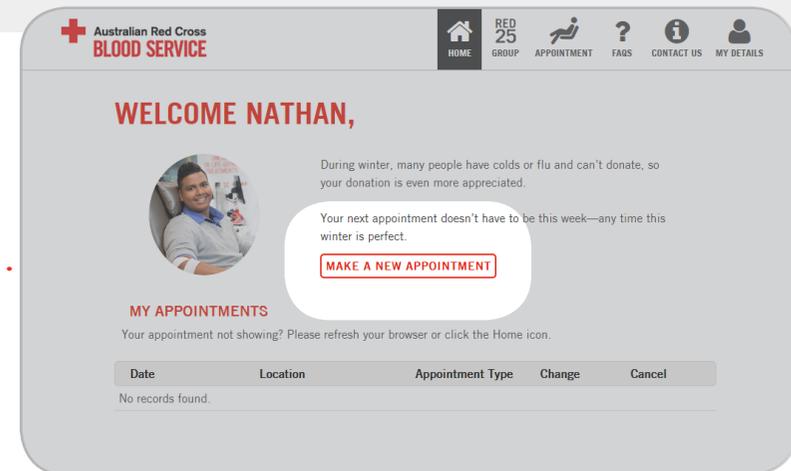
Read the options and tick any that apply to you. If none do, tick the last item in the list, **None of the above apply to me**. Click **Continue**.

## STEP 4

Choose your donation type.

## STEP 5

Select if you wish to donate at your preferred blood donor centre (if you have one) or choose another centre.



## STEP 6

Choose a date and time from the centre's available appointments and confirm.

## STEP 7

You'll receive a confirmation SMS as well as an email with the details and links to add the appointment to your calendar.

If you need to change or cancel your appointment, log in and on your home page under **My Appointments** click on **Change** or **Cancel**.

The screenshot shows the 'MAKE AN APPOINTMENT' page on the Australian Red Cross Blood Service website. At the top, there is a navigation bar with the logo and links for HOME, RED 25 GROUP, APPOINTMENT, FAQS, CONTACT US, and MY DETAILS. Below the navigation bar, the page title is 'MAKE AN APPOINTMENT'. The main content area is titled 'Select Date and Time:'. It features a calendar for July 2018 with a grid of dates and times. The selected date is July 17th at 8:15 AM. The interface includes navigation buttons for 'Back' and 'Continue'.



## THANKS FOR UNITING TO SAVE LIVES!

Your donations could save the life of someone like Anthea, who lost almost double her body's blood volume giving birth.

For help, ask your Red25 Coordinator or call **13 14 95**

 **RED25**  
UNITE TO SAVE LIVES

 **Australian Red Cross**  
**BLOOD SERVICE**